



How We Work





Crafting Impactful, *Tailor-Made* Adventures

We design meaningful adventures rooted in sustainability, guided by local insight, and crafted with care. Every itinerary is personal, low-impact, and deeply connected to Borneo and beyond. From forest encounters to cultural immersion, our journeys are designed to create lasting impressions for both guests and the places they visit.





Our Process

1 Inquiry

We respond within **24-48 hours** and may propose a call to understand your travel goals and preferences.

2 Itinerary Design

We **draft and refine** a personalised plan based on your input, ensuring it reflects your vision.

3 Proposal & Quotation

We present a **detailed itinerary** and pricing, tailored to your specifications.

4 Confirmation & Deposit

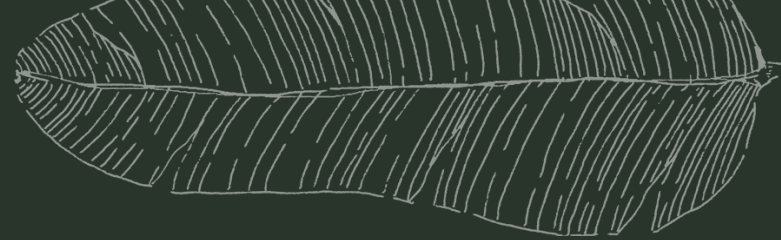
A deposit **secures bookings** and initiates the planning process (some peak-season terms may vary).

5 Pre-Trip Prep

Final balance due **60-45 days** before travel. We **provide all** necessary documents, guides, and support materials.

6 While Travelling

You receive **24/7 support** from our Travel Designer and Operations Executive, with flexibility built in for seamless adjustments.



What We *Need* to Begin

To design an adventure that fits seamlessly, we kindly ask for the following:



Guest details & any special requirements



Preferred pace & **accommodation** style



Flight preferences, including private air options



Land travel preference (e.g., premium 4WDs)



Travel dates & flexibility for availability



Past travel to the **region** for context



Budget range to guide planning



Travel style (luxury, adventure, immersive)



Special interests (wildlife, photography, citizen science, etc.)



Fitness level & any **milestone** occasions to celebrate

Beyond **Travel**

We believe travel should do good. Each journey supports communities, conserves nature, and connects people in lasting, meaningful ways. Our work is guided by intention, not scale — with every trip, we aim to create a ripple effect of positive change.